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OBJECTIVE: To utilize a variety of technical talents, years of business experience and a lifetime of customer service savvy as a technology specialist in a career that provides challenge, growth, profitability and client satisfaction.

WORK EXPERIENCE:

2/1992 - Present   **Studio Mix Entertainment Group, Atlanta, Georgia**
Disc Jockey Entertainer / Event Services Coordinator
Owner and Operator of a mobile entertainment company that specializing in weddings, proms, corporate events and musical productions. Assists clients in creating exceptional events with sound, lighting video and special effects.

3/2004 – 11/2005   **Atlanta Renaissance Hotel Downtown, Atlanta, Georgia**
Assistant Director of Event Technology
Operates independently to design and set Audio/Visual equipment for meetings and conferences. Assists with integration of guest equipment and execution of special event requirements. Coordinates with event management staff to provide technology solutions, savvy service, and equipment billing. Provides audio, lighting, telecommunication, Internet and meeting services as required.

11/1989 - 2/1998   **Coca-Cola Company, Atlanta, Georgia**
Workstation Planning and Consulting
Workstation Planner for the Fountain Division supporting over 800 clients with Computer service requests. Coordinated installation of new workstations and software upgrades.
Field Technology Analyst
Provided consulting services to the 100+ end users in the Northeast Area's five field offices for four years. Functioned as project manager for two video conference room installations, Appleshare to Novell file server conversions, several software upgrade projects and the Macintosh to Intel migration.
1996 Olympic Games Committee
Technology Specialist - Aquatics Venue
Supported the Olympic results and email systems on an OS/2 network.
Trouble shooting for communication, cable TV, and telephone systems.
One month of training and 14 days on duty at the Aquatics Venue.
Senior Programmer/Analyst, Columbia, MD
Interpreted the statistical needs of the Quality Assurance director into Functional Requirements and System Design Documents. Supervised four database programmers during the coding and testing phases. Tasks included publishing the User's Guide, hardware installation, software customization, and user training. The system was successfully executing in eight locations by the end of the project.
Phase III included a feasibility study for emerging technologies.

12/1987 - 02/1989   **Credit Card Service Corporation, Springfield, Virginia**
Network Support and Programmer/Analyst
The manager of a fifty-station 3COM network installed two file servers, 35 workstations and two additional printers. Vendor coordination, workstation installation and systems configuration are among the many tasks performed while creating the <u>Network Administrators Handbook</u> and training additional administrators.

The purchase order and inventory systems were upgraded to the current versions of Clipper and optimized to reduce processing time. The Standard Costs interface to the P.O. system was rewritten to allow each agent access to marketing cost data. The warehouse receipts system was analyzed, coded, installed and tested. This final system module tied all the systems together to provide realtime daily inventory counts.

07/1985 - 10/1987   **Keydata Systems Inc., Greenbelt, Maryland**
Senior Programmer/Analyst
Assigned as an Assistant Trainer for the Federal Emergency Management Association. This five-session dBASE III Plus training included the presentation of a two hour lecture in CrossTalk Communications, an after-hours tutoring lab, and one on one analysis sessions for advanced students. Lead Programmer Analyst for several software projects. Managed upgrades from dBASE II to dBASE III Plus then to Clipper while composing system and user documentation.
Accomplishments at Keydata include the Pilot Field Investigators System.

<u>**Computer Hardware & Software Platforms**</u>**:**

PC DOS 2-6; OS/2 Windows 3.1, 95, 98, Windows XP; installation and support.
IBM PC, XT Intel 8088, 286, 386, Pentium Processors
Macintosh II, CI, CX VX; Power PC, Powerbook and G series computers
Macintosh System 6 thru System X installation and support.
Microsoft Word, Excel, Powerpoint, and Access
dBase Clipper; & Filemaker Pro, Dreamweaver web development